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#### THE INSIDE STORY

## Illuminator

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#### About the cover:

The *Illuminator* staff wishes you peace and joy during this holiday season and the coming year. Cover art by Fred Cramer, Cramer Graphics, Roanoke.

IABC
International Association of Business Communications







Appalachian Power President Joseph H. Vipperman (left) accepts the mountain goat statuette from VWF Awards Committee Chairman Paul A. Shrauder.

# Virginia Wildlife Federation Honors Appalachian Power

ppalachian Power Company has been selected Conservation Organization of the Year for 1994 by the Virginia Wildlife Federation. Nominated for the award by Virginia Delegate A. Victor Thomas, the company was honored at the Virginia Wildlife Federation Conservation Awards Program in Richmond, Va.

Appalachian was cited for its long history of cooperation with local and state conservation organizations. In 1967 the company donated acreage to the Commonwealth of Virginia for the Smith Mountain Lake State Park and the creation of the West Central 4-H Educational Center at Smith Mountain Lake. In 1992 Appalachian donated a 90-acre tract of land in Montgomery County, containing the state's second highest waterfall and a virgin stand of Carolina hemlocks, to the Virginia Chapter of The Nature Conservancy.

Appalachian also leases at no cost 4,800 acres to the Virginia Commission of Game and Inland Fisheries for a wildlife preservation area and stocks pheasants on its lands in Virginia. Other contributions the company makes to outdoor recreation and conservation include access to its lakes, water release control, and fish stocking.

Additionally, Appalachian, the Virginia Department of Conservation and Recreation, and the Virginia Department of Game and Inland Fisheries have formed a "Partners in River Access" Program for the development of 17 public recreational sites. The projects include boat ramps, canoe portages, and one shoreline fishing access site.

## AEP System Ranks Third Nationally In Fossil Fuel Heat Rate

he AEP System operated its conventional fossil fueled generating plants with the third most efficient heat rate in the nation in 1993, according to an independent survey of America's 100 largest investor-owned electric utilities.

Electric Light & Power magazine, a utility trade publication, conducted the nationwide survey based on 1993 power plant performance. AEP's conventional fossil-fueled boilers had a heat rate of 9,696 Btu per kilowatt-hour in 1993.

Overall, the AEP System's generating plants achieved a heat rate of 9,872 Btu/kwh and ranked fourth nationally in 1993, the same ranking as in 1992.

Only 10 of the nation's 100 largest electric utilities were able to achieve an overall system heat rate of 10,000 Btu/kwh or lower in 1993.

Four of AEP's generating units ranked among the nation's 20 most efficient. Appalachian Power's Clinch River Unit 3 was tied for sixth with a heat rate of 9,174 Btu/kwh, while Ohio Power's Mitchell Unit 2 was 12th at 9,300 Btu/kwh. Clinch River Unit 2 was 13th nationally at 9,302 Btu/kwh, and Kentucky Power's Big Sandy Unit 2 was 14th at 9,312 Btu/kwh. Units had to have a capacity factor of greater than 50 percent during 1993 to be ranked in the survey.□

## **APCo Video Wins Award**



A marketing video for Washington County, Va., produced by Video Specialist Joe Dupuis, GO Public Affairs, Roanoke, won a purple ribbon for excellence in the Southern Industrial Development Council's 1994 Literature and Promotions Awards competition. The video highlights the transportation, education opportunities, work ethic, and other characteristics considered by businesses and industries when planning a relocation.□

# Appalachian Power, Kingsport Power Join Other Utilities And Government In Partnership On Pesticide Use

educed and safer pesticide use is the goal of a new partnership agreement among a number of federal government agencies, agricultural groups, and private, non-agricultural businesses, including Appalachian Power, Kingsport Power, and the other American Electric Power (AEP) operating companies.

The partnership is an outgrowth of a commitment by three federal agencies to the U. S. House of Representatives' Committee on Energy and Commerce to work jointly with pesticide-user groups to develop commodity-specific goals for reducing the use and risk from pesticides. The agencies — the U. S. Environmental Protection Agency (EPA), the U. S. Department of Agriculture (USDA), and the U. S. Food and Drug Administration (FDA) — have been joined by a number of groups and companies representing agricultural and non-agricultural pesticide users across the country.

The partnership's goal, according to Appalachian's Forestry Superintendent H. Lynn Grayson, is to promote environmental stewardship practices as an integral part of pest management practices. Guiding principles agreed upon by the partnership will enhance planning and actions to reduce the risk to humans and the environment from the use of pesticides.

"In utility rights-of-way," Grayson said, "herbicides, which are a category of pesticide, are normally used selectively to control tall-growing vegetation species that may cause power interruptions by growing into or falling onto power lines and other facilities while preserving low-growing species that foster wildlife communities."

Grayson said that Appalachian and AEP have been leaders in utilizing environmentally acceptable methods for maintaining rights-of-way.

"This partnership will enhance our efforts to cost-effectively deliver safe, reliable electric power to our customers in the seven states we serve," said Charles C. Crouse, manager of operations analysis in AEP's transmission and distribution services department. "It will help us maintain the rights of way under our more than 130,000 miles of transmission and distribution lines by applying technologically advanced best-management practices," he said. "Managing vegetation by working with new herbicides and applying them selectively will reduce the amount of herbicides we use as well as reduce potential exposure to our workers and the environment."

Dale E. Heydlauff, AEP's vice president of environmental affairs, said, "Our environmental leadership goal at AEP is to

seek the most effective ways to protect and enhance the environment while providing reliable electricity at a competitive cost. Our charter membership in this partnership exemplifies the commitment our employees are making at Appalachian Power, Kingsport Power, and throughout our system to use technologies and creative approaches to achieve that goal. This innovative strategy of risk and waste reduction helps us prevent pollution and enhance our overall environmental performance."

Non-government participants in the partnership include the American Corn Growers Association; the Citrus Research Board; National Potato Council; International Apple Institute; California Pear Growers Association; Atlantic Electric; Carolina Power & Light; Delmarva Power; Duke Power; Potomac Edison; Pennsylvania Electric; Pennsylvania Power & Light; the Pennsylvania Rural Electric Association; the Virginia, Maryland, Delaware Association of Electric Cooperatives; New York State Electric & Gas, and Wisconsin Public Service Corporation. □

#### APCo Adds 100,000th Commercial Customer

ppalachian Power Company reached a customer milestone during the month of October, adding its 100,000th commercial customer.

Appalachian began the month with 99,845 commercial customers and ended the month with 100,066. By contrast, the company had 97,762 commercial customers at the end of October 1993.

Overall, Appalachian Power had 843,991 retail customers at the end of October, up from 834,496 a year earlier.□

#### 284 Students Competing For Educational Awards

ifty-seven children of Appalachian Power Company employees are among the 284 across the System who had applied by mid-October for the 34 awards in the 1995 AEP System Educational Award program. Kingsport Power Company had five students submit applications.

Selection of the award winners will be made next year by two impartial educators with no affiliation to AEP. During the 40-year history of the awards program, AEP has presented 1,073 scholarships totaling more than \$3.1 million. □

## **Audinet Numbering Changes Announced, Voice Mail Introduced**

hanges to AEP's current Audinet numbering plan and the introduction of voice mail at several company locations are designed to help alleviate congestion, provide uniformity, and enhance the company's telephone capabilities.

"Because the existing Audinet numbering plan is so congested, it limits our ability to assign Systemwide uniform access to new applications such as voice mail, the 800MHz radio system, and any future capabilities such as video teleconferencing," said Michael E. Lohrman, senior engineer in the AEP Service Corporation's Telecommunications Engineering, Planning & Design Section. "We're making these changes concurrently because old Audinet numbers will be reused for voice mail access."

Audinet numbering for Columbus Southern Power/Ohio Power Company will be consolidated into a 900 series. The existing office codes within the combined companies utilize two number designations and no longer adhere to the Audinet numbering plan. All the plants in the AEP System will be moved into the underutilized 200 series, sharing that series with the Service Corporation, AEP Fuel Supply, and its mining operations.

"The change for the combined Ohio companies affects nearly half of all plant location codes," said Lohrman, "so moving all of them into the 200 series provides for a better numbering plan for Ohio and more flexibility for the other operating companies in the future."

In addition to providing a more uniform and flexible numbering plan throughout the System and within the individual operating companies, these changes enable simplified local access number assignments for both the 800MHz radio system and the voice mail system.

"Previously, both of these systems would have required a user to be knowledgeable of the device he or she was attempting to access," said Lohrman. "Now these systems are able to direct the call to the correct device with only the abbreviated number. Other applications, which may be added to the network in the future, can be added to the numbering plan in a similar manner."



There is a current grace period in which both the new and the old numbering plans will operate simultaneously. Cutoff for the old numbers is set for December 16.

The introduction of a voice mail system at the Service Corporation and various System locations will provide employees with an effective communication tool designed to enhance their productivity.

"Voice mail is analogous to pony mail and computer terminal E-mail," explains Kenneth L. Perdew, senior engineer in Telecommunications
Engineering, Planning & Design at the
Service Corporation. "With all three
types of vehicles, an employee can originate a message or memo and distribute
it. Received messages can be answered,
forwarded, and forwarded as an attachment to a new memo or message. The
volume of information contained in a
message and the delivery time required
will determine the appropriate transport
vehicle."

In addition to providing for storage and distribution of internal messages within the company, voice mail also serves as a telephone answering machine to receive messages originating from outside the company. Perdew emphasized that voice mail is a communication tool — it should not be used as a means to screen calls. That's why all voice mail users should answer calls in person whenever possible.

The voice mail system has a built-in tutorial for aiding new users, and it also provides menu-driven prompts to help users each time they enter the system. Voice mail users also are able to access the system from anywhere at anytime and retrieve their voice mail messages.

"Although we call it voice mail, the system also can receive fax messages," explained Perdew. "The user then tells the voice mail system on which fax machine to print the messsage."

Approximately 1,700 voice mail boxes will be phased into operation at 1 Riverside Plaza and at Fuel Supply beginning in December. Appalachian Power locations in Roanoke will begin voice mail capabilities during the first quarter of 1995. Pilot programs in the Canton office of CSP/Ohio Power and Fort Wayne office of Indiana Michigan Power will begin the first quarter of 1995. □

## **Customer Appreciation Days Draw Crowds**

undreds of customers got their first "inside look" at Appalachian Power operations during Customer Appreciation Days held by the Grundy, Lynchburg, and Tazewell offices recently. The events were designed to show appreciation to customers for being their electric supplier. But the customers walked away with a better understanding and appreciation of some of the things Appalachian must do to provide that service.

The celebrations offered many similar activities — bucket rides, safety demonstrations, displays, live remote radio broadcasts, and appearances by Louie the Lightning Bug, Appalachian's safety mascot — but each was special in its own way.

Refreshments included hot dogs, popcorn, drinks, and, at Tazewell, homemade dessert.

Grundy Area Supervisor Larry Stiltner said, "The response was tremendous. We popped 50 pounds of popcorn." In addition to the general public, the estimated 800 attendees included 400 students from seven area schools and three senior citizen groups. Among the most popular attractions were bucket rides and a video made by Jeff McClanahan, line mechanic A, showing towers being set by helicopter, poles being set by hand, and service restoration work following Hurricane Hugo and last winter's snow storms.





Many of the children made their own thank you cards to send to Appalachian, telling what they enjoyed about the visit. One sixth grader wrote a special thank you "for getting me out of school."

An estimated 900 people visited the Lynchburg Service Center during open house and consumed 1200 hot dogs. Bucket rides were popular there, too, as well as the company video, "What Goes On When The Power Goes Off," which showed service restoration efforts following last winter's storms.

The tour included the dispatch room, station department, and stores and garage department. According to Larry Rakes, Lynchburg Marketing & Customer Services Supervisor, the event was an eye-opener for customers. "They said they had no idea how complicated service restoration was and were awed by the dispatch room. They also appreciated the fact that employees volunteered to come in on Saturday to hold the open house."

## PSC Approves APCo's Request To Continue Demand Side Management Programs

he Public Service Commission of West Virginia has approved Appalachian Power Company's request to implement a new Demand Side Management (DSM) program and to extend and modify four previously conducted experimental DSM programs.

The new program being implemented, known as the Home Energy Fitness (HEF) Program, is a two-year study to evaluate site-built homes and implement an array of simple conservation measures to improve the overall energy efficiency of homes.

This program initially will be offered to Charleston Division customers but later could be expanded to other areas. HEF will target existing single family, site-built homes and will be offered to 2,140 participants in the first year and 2,745 in the second.

The four DSM programs being extended and modified originally were conducted in West Virginia between February 1993 and February 1994. They are:

- Compact Fluorescent Light Bulb Program. Under this program, Appalachian will offer compact fluorescent light bulbs at a discount to customers throughout its West Virginia service area. A total of 25,000 bulbs will be available.
- Low Income Weatherization Program. Through this program, Appalachian will offer up to \$750 in assistance to weatherize low-income households. Under the new authorization, the company will increase the number of potential participants from the initial 150 to a total of 450 across its West Virginia service area.
- Mobile Home Heating System Upgrade Program. Originally offered only to Beckley Division customers, the PSC has authorized offering the program to customers throughout Appalachian's West Virginia service territory. With the extension, customers will be able to obtain \$500 toward the labor cost of replacing electric resistance heating in mobile homes with qualified high-efficiency heat pump systems. The program also increases the number of participating mobile homes to 1,150.
- Commercial and Industrial Fluorescent Lighting Program. This program offers partial funding for lighting energy audits and matching funds to relamp businesses and industries with high-efficiency fluorescent bulbs and ballasts. During the one-year extension of this program, Appalachian will expand the availability of the program throughout its West Virginia

service area and will increase the number of participants to a total of 65 commercial and 20 industrial customers.

### **AEP Savings Plan Funds**

ollowing are investment rates of return for the period ending September 30, 1994.

and the second s	Last 12 months
Fixed Income Fund	7.5%
Equity Fund	3.8%
AEP Stock Fund	-12.2%

Corresponding future rates of return will be affected by stock market prices or, in the case of the Fixed Income Fund, changes in fixed income funding segments.

Participants may change their investment fund choice once a quarter. In addition, the percentage rate of matched and unmatched contributions may be changed once a quarter. See the savings plan booklet in your Protection Program Manual for details.□

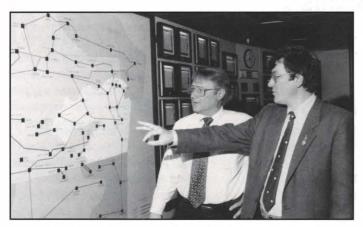
## **APCo Lowers Virginia Electric Rates**

ppalachian Power Company on November 15 placed in effect new rates for electric service in Virginia, resulting in an overall revenue decrease averaging 2.09%.

Appalachian filed a two-part rate request with the State Corporation Commission on September 28. In the first part, the company asked for a \$28 million decrease in the fuel factor component of its rates, which determines the amount it recovers from customers for fuel-related expense. At the same time, the company requested a base rate increase of \$16.1 million which, in part, would help cover the cost of extensive repairs to facilities damaged by last winter's severe storms.

The decrease in the fuel portion of rates was approved by the State Corporation Commission, while the increase in the nonfuel base rate portion was approved, pending Commission review, hearing, and final order. If it is concluded that the revenues received from the increase should be reduced, Appalachian will refund the amount disallowed.

## Russian Scientist Interns With Appalachian In Exchange Program



Hydro Dispatcher Leon Epperly, left, explains a map of the American Electric Power System to Russian Scientist Sergey Saltykov, who had a two-week internship with Appalachian Power last month.

Appalachian Power participated in the *Business for Russia* program last month by hosting Russian Scientist Sergey Saltykov for a two-week internship.

Business for Russia, sponsored by the United States Information Agency and the Federal Employment Service of the Russian Federation, is a nationwide training opportunity for Russian business managers and entrepreneurs. U. S. company participation provides a foundation for establishing partnerships with Russian companies. And Russian participants gain practical knowledge of a market economy.

Bedford, Lynchburg, and Roanoke, Va., areas were selected as one of 11 regions in the United States to participate in this successful training experience and citizen exchange. Participants represent Moscow, St. Petersburg, the Volga Region, and the Russian Far East, The individuals, between the ages of 18 and 48, are selected by bi-national committees, based on evaluations of a written application, English language ability, and a personal interview.

Saltykov, who holds a PhD in applied mathematics from the Moscow Engineering and Physics Institute, is currently head engineer of the ROS Company, with responsibilities for developing software and hardware for television, oceanology, and fiber optics communications. The ROS Company is located in Dubna, a town two hours from Moscow. Founded in 1956, the town is home to a complex for development and production of aero-space facilities, sea and nuclear instrument-making plants.

During his internship at Appalachian's headquarters, which was coordinated by GO Training Supervisor Sam Hartman,

Saltykov visited GO Human Resources, System Operations, GO Hydro, GO Marketing & Customer Services, GO T&D, GO T&D Computer Resources, GO T&D Measurements, GO T&D Station, GO Accounting, GO Public Affairs, and Roanoke Division.

Recounting his learning experiences for the *Illuminator*, Saltykov said his visit was very interesting but "I don't know how much I can use in a direct sense. I have a lot of books from APCo." He added, "The employee savings plan is a very new idea for us, but I will speak about it with many people."

While in southwest Virginia, Saltykov also spent two days at Virginia Tech and two weeks at FiberCom.

Saltykov noted that he saw some things in the United States which were very similar to Russia, but "a very strong distinction is that our living standard is lower than America. We have had close relations with Germany, France, and Great Britain for many hundreds of years, and our traditions are very European." He also commented, "In Russia you see many children playing softball, soccer, and other sports in the grass. Here it is rare to see American children outdoors except in their cars."

## Aussie Teenagers Visit Clinch River



A visit to Clinch River Plant was one of the highlights of this year's Australian Youth Exchange Program (AYEP) of Southwest Virginia. In a letter to *The Lebanon News*, Australian chaperones Danny and Cheryl O'Toole stated, "All the students' parents are involved in the coal industry in Australia, and it was a great opportunity for them to see the results of American coal production. The tour was informative and interesting, and the Appalachian Power staff are to be congratulated. The efficiency of the Clinch River Plant provides evidence that there is a future for the coal industry, the local community, and our children's future."

Photo courtesy Richard Fulgham, *The Lebanon News*.

## **VOLUNTEER WORK HABIT FORMING FOR SHELTONS**

anawha River Operations Superintendent Ed Shelton was somewhat reluctant when Plant Manager Mike Siemiaczko asked if he would be interested in becoming a Junior Achievement (JA) volunteer.

Three years and seven classes later, Ed has discovered that "community volunteer work can be habit forming.

"I remembered hearing about Junior Achievement 20 years ago when I was in high school. But not knowing what I might be getting into, how much time it would take, or if I could teach a group of elementary school students, I declined," Ed recalled. "Unknown to me, Wayne Pugh, Charleston marketing and customer services manager, had been involved with Junior Achievement for some time. He caught my attention at church one Sunday and enlightened me about the program. Wayne convinced me that with the training and material JA provided, anyone, including me, could teach."

Ed continued, "I hesitantly accepted the challenge of teaching fifth graders. But Wayne made it easy by setting me up to teach at the Bible Center Christian School, where three of my four daughters attend.

"Teaching fifth grade classes the past three years has been a very enriching experience. The kids really enjoy someone from outside the school coming in."

Ed explained that Junior Achievement is a non-profit



As a Junior Achievement volunteer, Ed Shelton explains how a business operates to a fifth grade class.

organization, started over 75 years ago. Financed by businesses and staffed by volunteers, JA provides business and economics programs for elementary, junior high, and high school students.

"I teach one hour a week for four weeks a semester," Ed said. "I go to one school in the fall and another one in the spring. I always teach the fifth grade, but there is a class of new students every year."

In the first week's session, students discuss what is needed to start a business and the associated costs. The second week they discuss job applications, how to choose new employees, and actually conduct interviews with each other. The third week's session is devoted to production, with discussion on raw materials, quality control, unit production, and mass production. "We have an activity demonstrating both

methods of production," Ed noted. In the final session on marketing, students learn about pricing, profit, market research, and advertising, with an activity demonstrating different types of advertising.

The entire Shelton family is now involved in volunteer work in various activities of the Union Mission in Charleston.

"My wife has been a volunteer with the Ladies Auxiliary for three years," Ed said. "The first Saturday in every month, we all go to the Mission's Hilltop Home for the Elderly and assist with serving lunch. Since they have a very small staff, they have been getting volunteers each day to help them with their patients. Some can get their own food, some can't, and some you have to help carry their trays to the tables. Afterwards we help clean up

and then sit around and talk to the residents."

Ed continued, "They enjoy having someone to talk to. Some may see their relatives only on the weekend or once a month. Since I grew up with my grandmother, I have a heart for the elderly. Going over there reminds me of being with her."

Ed added, "Some of my children are involved in Awana, and they not only go to the Hilltop Home for the Elderly but also to the Crossroads Homeless Shelter and Abney Hall, which has drug/alcohol rehab and family crisis programs with a spiritual emphasis. Our oldest daughter, Laura, plays the clarinet; Valerie plays the piano; and Audrey, who is involved in drama, has made decorations and put on skits with her class."

This year for Christmas, the Sheltons' Sunday School class will take presents to those people at Abney Hall.

"As a family," Ed said, "we get the name of one person, send him a Christmas card, and buy a present, which we deliver personally. I hope through our efforts of volunteering that our children will learn there are far greater rewards in serving others than any amount of money or fame could give."

Ed concluded, "If anyone is interested in giving one or two hours of time each week or month, he/she could contact me at Kanawha River or Rex and Kaye Whiteman at Union Mission."

## RACING IS BARREL OF FUN FOR JOHNSONS

arrel racing has become a family activity for ACPM Maintenance Mechanic Bobby Johnson and his wife Kathy.

"I first met Kathy at a horse show where she was performing," Bobby recalled. "Barrel racing was something I'd always wanted to do but never had the opportunity until after we started dating." They race nearly every weekend in the summer and once or twice a month during the winter, "about anywhere there is a show," Bobby said. "We compete throughout West Virginia, mostly at Winfield, as well as Virginia and Ohio."

The couple own a 30-acre farm at Letart, W. Va., where they break and train their own horses. "Most people buy their horses already broken or pay trainers a lot of money," Kathy said. "We currently have six quarter horses, which we could probably sell for \$5,000 or \$10,000 each. But once we train and get attached to them, I don't want to give them up."

She adds, "Bobby can take problem horses and work with them. He has a lot of patience and is real good with them for somebody who has been barrel racing only four years.

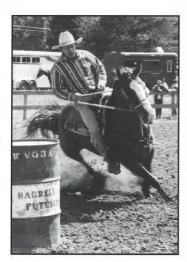
"When we have a show, he's the first one up in the morning and gets everything ready to go. It's time consuming because we leave at 7 a.m. and sometimes don't get home until 4 a.m. the next

morning, but it's something we can do as a family. Our son, Richard Lockhart, is starting to barrel race now, too."

Bobby is a state director in the West Virginia Chapter of the National Barrel Horse Association (NBHA) and Kathy is the district director for West Virginia Region 1.

"The NBHA goal is to promote the sport of barrel racing with divisions which allow fair competition for racers from beginners to experts — from local weekend competitors to professional trainers," he said.

State NBHA members earn points by performing at any sanctioned shows in the state. A rider doesn't have to confine his contesting to the district in which he lives. He simply fills out a declaration of NBHA competition district form, although points may be earned in only one district at a time.

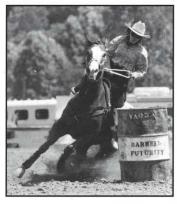


Bobby Johnson is a state director in the West Virginia Chapter of the National Barrel Horse Association.

According to Kathy, the NBHA uses a three division scoring format. This makes it possible for the beginning, intermediate, and advanced barrel racer to compete and win in the same event. There are two NBHA 3-D classes — the Youth 3-D for ages 18 and under and the Open 3-D for any age. There also is a senior class for competitors 50 years of age and older.

With the 3-D barrel race, horses fall into a particular division based on the times they actually run. All horses and riders enter the same open 3-D barrel race. The five fastest times make up the first division. One second is added to the fastest time to determine the cutoff for the second division. The top five competitors who ran above this cutoff time are awarded second division points. Finally, two seconds are added to the fastest time to determine the cutoff for the third division. The top five competitors who run above this cutoff time are awarded third division points. With this format, even those who run one and two seconds off the fastest times of the day have a chance to win prize money and earn NBHA points toward the national finals.

Both Kathy and Bobby qualified to compete in the national barrel finals at Augusta, Georgia, in September.



Kathy Johnson has been barrel racing for more than 10 years.

"We had a great time, but we didn't win anything," Bobby said. "Kathy would have come in fourth if she hadn't knocked a barrel down. And in my semi-final run, I ran too fast and got bucked up to the first division.We lost out on about \$5,000 or \$6,000 just by running too fast and knocking over a barrel. Some people make their living at barrel racing, and one guy has earned over \$2-million. So we thought we did real well against the fulltime people."

Bobby concluded, "In 1991, Kathy placed second out of 98 participants in the Quarter Horse Congress, which is the biggest horse show in the world. It takes up the whole Ohio State Fairground. It was a great honor just to be able to place in that kind of a show."

The Johnsons now will turn their attention to breaking and training their eightmonth-old filly. □

## **State Park Lighting Display Attracts Thousands**

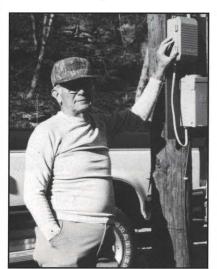
major Christmas lighting project at Chief Logan State Park got a strong show of support from active and retired employees of Logan-Williamson Division.

In June a group of volunteers decided to create a number of light sculptures to decorate the Park so visitors could drive through. It was viewed not only as a Christmas project but also one which would attract visitors to the park during winter months.

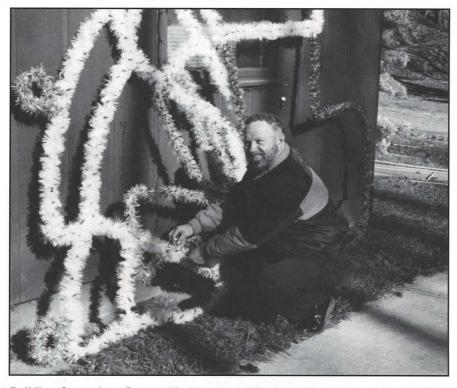
George Mathis, Logan-Williamson building supervisor, served on the committee and worked as a volunteer. Retirees Bill Hill and Pete Jimison, who have over 70 years of electrical wiring experience with Appalachian, helped to wire individual stations.

"A group of us felt the park should be utilized all year long," George said, "so we began the fund raising portion in the summer and designed the displays while we recruited volunteers."

The committee raised over \$25,000 in cash and received material donations from a number of local firms. Spearheading the local project was Tom (Rose) Tomblin, a member of the West Virginia Legislature. Tomblin commended Logan-Williamson Division and Division Manager Isaac Webb for



Retiree Bill Hill.



Building Supervisor George Mathis checks final details on one of the lighting displays featured at Chief Logan State Park.

their support of the project. "This is the type of involvement and the type of project we like to get behind not only because it helps the economy but, excuse the pun, it cast the county and our region in an exceptionally good light."

The lighting ceremony was conducted December 7; and, in the first week of display, the park attracted over 10,000 visitors, setting attendance records for any time of the year.

This season the park features over 30 steel-lit sculptures, and the committee already is planning even more for Christmas 1995. Visitors don't have to pay to see the displays, which range from 20-foot candles to huge angels and santas but they are asked for donations so the project can be expanded next year. The exhibit will be open through the month of January.

"We believe the lighting can become an annual event attracting people from all over the country to southern West Virginia," George said. "It not only will bring some sorely needed additional tourist dollars to Logan County but may create a few permanent, year round jobs."



Retiree Pete Jimison.

## CHRISTMAS IN APRIL VOLUNTEER

## Helps Repair Homes Of Elderly, Disabled

im Adams, Lynchburg marketing and customer services advisor, looks forward to Christmas not only at the traditional time of the year but also in April.

For several years, Jim has been a volunteer in the Amherst/ Nelson Counties' Christmas in April program.

A growing national phenomenon, the non-denominational Christmas in April draws its strength from its 150 chapters in 37 states.

The local groups, such as Amherst/Nelson Counties, do the work for which Christmas in April is becoming well known: repairing the homes of low-income, elderly and disabled

persons in ambitious, one-day work blitzes, generally on the Saturday in April closest to the 25th.

Jim lives in Forest, Va.; but, since his APCo territory is in Amherst County, he volunteered to help there. "They usually utilize me as a carpenter," he said, "but I fill in wherever they need someone to keep a project going, whether it be painting, digging ditches, or whatever."

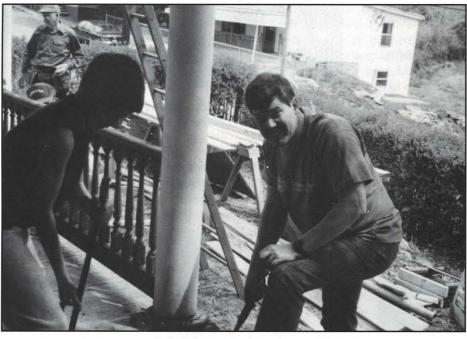
Jim continued, "I thought I was doing

someone else a favor; but, after I got into it, I found I was actually doing myself a favor when I saw how much good this project does. "

One project he recalled was installing a bathroom for a woman who didn't have one. "Her home is within about a mile of our office here," he said. "I didn't realize just how bad off some people are this close to where we're sitting in luxury."

He added, "We installed a whirlpool tub for another family with a handicapped daughter because she couldn't travel to get the therapy she needed. Prior to our installing the whirlpool tub, they didn't even have indoor plumbing. We also have put porches that were literally falling off and dangerous back on homes."

Jim's 13-year-old son Jason has been a volunteer in the program for the past two years. "I told him what I was doing and asked if he would like to help, and he said he would," Jim recalled. "Mostly what he does is paint. It has made him aware of the fact that there are a lot of people less fortunate than he is, and he feels good to be able to contribute."



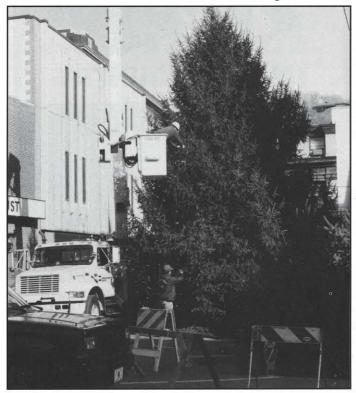
Bailey Wilkins, husband of Retiree B. J. Wilkins, recently completed a three-year term on the board of directors of the local Christmas in April program.

According to Bailey, 65 homes in Amherst/Nelson Counties have been repaired since the local program began. "The event takes about nine months to plan and recipients are screened very closely.

Jason and Jim Adams look forward each year to helping repair homes as volunteers "Even though much in the Amherst/Nelson Counties Christmas in April program. of the material is donated, contributions from corporations, churches, civic

donated, contributions from corporations, churches, civic organizations, and individuals are still needed because the average out-of-pocket cost per house is about \$2,500. All the work is volunteer, but it just takes good neighbors like Jim and Jason Adams to get the job done."

## Bates Decorates Community Tree



Kevin Bates, Logan line mechanic B, puts the finishing touches on the community Christmas tree located on the square at the Logan County courthouse. Helping to install the tree and decorating it with thousands of lights is an annual activity for Kevin.

#### **Bucket Truck In Williamson Parade**



The Williamson Service Center was represented with this entry in the downtown Williamson, W. Va. Christmas parade, which attracts thousands annually. Employees' children rode on the company bucket truck.

## **Madison Employees Enter Parade**



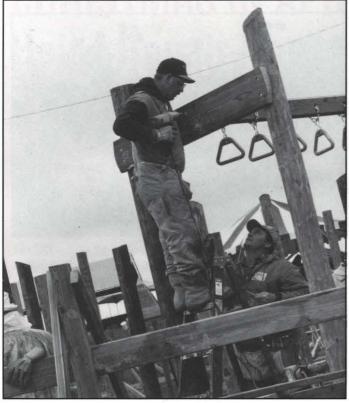
Madison employees and their children were all smiles following participation in the annual Madison, W. Va., Christmas parade. A new material handling bucket truck was decorated with seasonal slogans as Appalachian's entry in the parade.

#### **APCo Assists Neighborhood Partnership**



Steve Richardson, line mechanic A (above), and Rodney Johnson, line mechanic C, helped dig holes and install three signs for the City of Roanoke's Neighborhood Partnership. Alan Argabright, HVAC specialist, GO General Services, and president of the Southeast Action Forum, also assisted. The Southeast Action Forum is a member of the Partnership.

## Employees Help Construct Playground Fund Raiser For Underprivileged



A crew of Appalachian employees logged 106 work hours and 54 hours of vehicle time to assist in the construction of the Wythe Fun and Friends community playground in Wytheville, Va. Over 200 holes were dug for setting the posts. Pictured above are Danny Bilbrey, line mechanic B (on ladder) and Eddy Jones, line mechanic D. A Christiansburg crew provided similar help during the construction of the Hand In Hand community playground near Blacksburg, Va., in 1992.

#### **APCo Walkers Raise \$500**



Bluefield Division employees participated in the March of Dimes Walk America event, raising over \$500 for the organization. Pictured are l. to r., Shelia Cline, T&D clerk B; Mary Taylor; Judy Meade, stores attendant B; Tracy Mills, Princeton junior clerk (parttime); and Beth Bourne, stores clerk C.



Sometimes water and electricity do mix. Employees of Appalachian's John Amos Plant and West Virginia American Water held a fund raising event to benefit underprivileged children in Putnam County. Kickin' In The Country, staged at the Hurricane, W. Va., City Park, featured a country western band, raffle, and food concessions. Food and items for the raffle were donated by Putnam County merchants. The utility employees raised \$400 to fund a party for the less fortunate children of the county, working in conjunction with Putnam Federated Services, a United Way agency. Pictured above are l. to r., Joe Haynes, public affairs coordinator, Amos Plant; Joe's wife, Karen Haynes, an employee of WV American Water and chairperson of "Santa's Helpers," Teresa Rogers, Amos plant engineer senior; Terri Stanley, manager, APCo Employees Federal Credit Union; and Terri's daughter, Tara Nelson.

## Float Plugs Heat Pumps



Steve Summers, Mearlyn Tomblin, and Sharon Woods of the Logan Marketing and Customer Services Department, prepared Appalachian's entry in the downtown Logan, W. Va. Christmas parade. The float, which plugged heat pumps and the Coal By Wire theme, utilized a heat pump shell equipped with a working fan which caused streamers to extend outward. The float's traditional lighting was operated off an electrical inverter, part of the equipment on one of the division's new material handling bucket trucks.

**Eli J. Cline**, 77, Wytheville area service restorer, died November 19. A native of Wythe County, Va., he was hired as a groundman in 1941 and elected early retirement in 1980. Cline is survived by one daughter and three grandchildren.

**Billy Andrew Stewart**, 52, Centralized Plant Maintenance maintenance mechanic welder, died October 29 as the result of a vehicle accident. A native of Mason County, W. Va., he was employed in 1980 as a maintenance mechanic B. Stewart is survived by his wife Linda, 305 Anderson Street, Mason, W. Va.; one son; and one daughter.

**John L. "Jack" Osborne**, 77, retired Abingdon general line supervisor, died November 16. A native of Dante, Va., he began his career in 1945 as a groundman B in the old Clinch Valley District and retired in 1982. Osborne is survived by his wife Margaret, Route 5, Box 296, Marion, Va.; two daughters; two grandchildren; and one brother.

**Thomas R. Johnson**, 54, Kanawha River Plant equipment operator B, died November 17 after an extended illness. A native of Glasgow, W. Va., he joined the plant in 1979 as a utility worker B. Johnson is survived by his wife Arlene, P. O. Box 44, Lookout, W. Va.; two sons; one grandchild; one sister; and one brother.

**Peggy L. Grose**, 60, retired Huntington customer services office supervisor NE, died December 3. A native of Glenwood, W. Va., she was first employed in 1978 as a customer services representative B and took disability retirement in April of this year. Grose is survived by her husband Lyle, retired Huntington station crew supervisor, RR 1, Box 138, Glenwood, W. Va., and one son.

Herman Cannaday Arthur, 97, retired Roanoke station man B, died November 16. A native of Roanoke County, Va., he was hired in 1914 at the old Walnut Avenue Steam Plant in Roanoke. At the time of his retirement in April 1962, he had more years of service than any other Appalachian Power employee at the time — 47 years and 11 months. Arthur is survived by one daughter. □







Stewart



Osborne



Johnson



Grose



Arthur

#### Jeri "Ginger" MacKnight,

Philip Sporn Plant industrial hygiene technician non-exempt, was promoted to chemist senior exempt on October 1. She holds an associate degree in accounting, bachelor's degree in natural science, and master's degree in environmental science from the University of Charleston.

Cindy Hoover, Beckley secretary-stenographer B, was promoted to Oak Hill customer services office supervisor exempt on October 1. She holds a bachelor of science degree in business education from Concord College and is working toward an MBA at West Virginia Graduate College.

Carl Pettry, Mountaineer Plant stores assistant senior, was promoted to stores supervisor on October 1. He holds an associate in applied science degree in business administration from Parkersburg Community College.

Everett Phillips, Huntington electrical engineer senior, was promoted to Clintwood area supervisor on October 16. He holds a bachelor of science degree in electrical engineering from West Virginia University.

Kathe Buchanan, electric plant clerk C, GO Accounting, Roanoke, was promoted to Roanoke customer services office supervisor nonexempt on September 1. She holds a bachelor of science degree in business administration from Campbellsville College.

Jack Hunt, Kingsport line construction and maintenance representative nonexempt, was promoted to line crew supervisor exempt on November 1.

Brenda Moore, Kingsport intermediate clerk nonexempt, was promoted to departmental assistant exempt on November 1.

Cecil Hill, distribution coordinator, GO T&D Distribution, Roanoke, was promoted to distribution coordinator senior on October 1.

Robert Faulkner, Floyd area servicer, was promoted to line crew supervisor nonexempt on September 10.

Mike Riggins, senior engineer, AEP Service Corporation, was named engineering supervising engineer, GO T&D Engineering, Roanoke, on September 1. He holds a bachelor of science degree in electrical engineering from University of Kentucky.

Kenneth Belton, Galax line mechanic A, was promoted to line crew supervisor nonexempt on September 10.

David Williams, Pulaski line mechanic A, was promoted to line crew supervisor nonexempt on September 10.

Rodney McCoy, Welch line mechanic A, was promoted to line crew supervisor nonexempt on November 5.

Tim Pickett, Wytheville line mechanic A, was promoted to line crew supervisor nonexempt on September 10. He holds an associate in applied science degree in police science and certificate in law enforcement from Wytheville Community College.







Hoover



Pettry



Phillips



Buchanan



Hunt



Moore



Hill



Faulkner

Bill Akers, Hillsville area servicer, was promoted to line crew supervisor nonexempt on September 10.

#### **Beckley**

Teresa Wills from stenographer to secretary-stenographer B.

Carolyn Akers from customer services representative B to customer services representative A.

**Diana Jenkins** from junior clerk to human resources clerk C.

#### Bluefield

Sandy Carter from customer services representative B to customer services representative A, Tazewell.

Sheryl Grant from customer services representative *C* to customer services representative B, Welch.

Darrell Carter from line mechanic A to general servicer.

Keith Cook from line mechanic C to line mechanic B, Pineville.

#### **Central Machine Shop**

Jim Imel from winder 2nd class to winder 1st class.



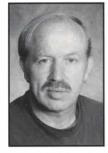
Riggins



Belton



Williams



McCoy



Pickett



Akers

#### Charleston

Ramona Cook from customer services representative D to customer services representative C.

#### Clinch River

**Verlin Patrick** from utility worker A to equipment operator C.

#### **General Office**

David Agee from hydro mechanic C to hydro mechanic B, GO Hydro, Reusens.

Harley Dove, Jr. from meter electrician C to meter electrician B, GO T&D Measurements, Roanoke.

James Mills from transmission station mechanic C to transmission station mechanic B, GO T&D Station, Roanoke.

John Riddle from transmission mechanic C to transmission mechanic B, GO T&D Transmission, Kenova.

James Merritt, Jr. from stores attendant to stores attendant senior, GO T&D Stores, Roanoke.

Earnie Price from transmission station mechanic D to transmission station mechanic C, GO T&D Station, Bluefield.

A. J. Chisom, Jr. from transmission mechanic D to transmission mechanic C, GO T&D Transmission, Roanoke.

Steve Flack from computer graphics technician A, GO T&D Engineering Graphics, to engineering technician, GO T&D Transmission, Roanoke.

Charles Hubble from engineering technologist I to telecommunications specialist, GO T&D Telecommunications, Abingdon.

James Lovell, Jr. from engineer III to engineer II, GO Environmental Affairs, Roanoke.

#### Glen Lyn

Michael Davidson from associate staff accountant II to plant staff accountant junior.

Rickie Charlton from maintenance mechanic D to maintenance mechanic C.

Mark Smith from maintenance mechanic D to maintenance mechanic C.

#### **Huntington**

Clyde Adkins from automotive mechanic B to automotive mechanic A.

Sharon Jones from area T&D scheduler B to area T&D scheduler, Milton.

Jerry Chapman from line mechanic B to line mechanic A, Milton.

**Joseph Johnson** from stores attendant B to stores attendant A.

#### **Kingsport**

René Fields from clerk to stenographer.

William Brooks from building attendant to building maintenance mechanic C.

James McConnell from line mechanic B to line mechanic A.

#### Lynchburg

**David McFaden** from meter electrician C to meter electrician B.

#### **Pulaski**

Adair White from line mechanic C to line mechanic B.

David Ogle from line mechanic C to line mechanic B, Galax.

Jackie Phillips from line mechanic A to area servicer, Hillsville. **Danny Cronk** from line mechanic A to area servicer, Floyd.

#### **Philip Sporn**

Robert Dolin, Jr. from maintenance mechanic *C* to maintenance mechanic B.□

#### **Abingdon**

by Bill Roeser

Buzzy Jenks, Lebanon line mechanic A, won the men's doubles in the American Cancer Society Benefit Tennis Tournament.

Gary Watson, line and station superintendent, and his son Mike were members of the winning team in the Abingdon Golf Tournament at Graysburg Hills Golf Club. Kevin Sigmon, line construction and maintenance representative, and John Griffith, power engineer, were members of the second place team. Lonnie Cunningham, line mechanic B, had the longest drive.□

#### Bluefield

by Karen Simmons



Jason, son of Dewey Hill, Peterstown line crew supervisor nonexempt, won a \$300 savings bond as first prize in the environmental awareness poster contest. He is a sixth grader at Peterstown Middle School.

Skip Wilson, Jr., station crew supervisor nonexempt, has been elected president of the Greater Princeton Little League for the 1995 season. Jack Crotty, Jr., collector, will serve as assistant player agent for the organization.

Winners of Bluefield Division's annual fall golf tournament, held this year at Draper Valley Golf Club, Draper, Va., were: first flight: Guest Tim Thomason, Division Manager Ted White, and Retiree Jim Harmon; second flight: Retiree Chester Smith, Guest Ray Whitt; and Guest John Compton; third flight: Guest Jack Ratliff, Bob Edwards, engineering technologist I, and Guest Wanda Davidson. Guest Robbie Clayton was low net scorer; Billie Ball, telecommunications specialist, GO T&D Telecommunications, was closest to pin winner; and Guest Marie Anderson, longest drive winner.□

#### Charleston

by Charlie Bias



Megan, five-year-old daughter of Paula McCallister, marketing and customer services advisor, was crowned Miss Raider at the Duval Midget League Football Homecoming. She also is co-head cheerleader of her squad.□

#### **General Office**

by Earl Smith

Ronnie Kelley, fleet maintenance general supervisor, GO General Services, Roanoke, was elected to a one-year term as chairman of the Southwest Virginia Truck Maintenance Council.

Stewart Werner, Jr., fleet maintenance mechanic B, GO General Services, Roanoke, placed fifth out of 100 contestants in the individual competition of the bluegrass banjo category at the Galax Fiddlers' Convention. He is a member of the bluegrass band, Second Helping, which placed fourth overall out of 88 bands in the bluegrass band competition. At the Vinton Fiddlers' Convention, Stewart placed first in the individual bluegrass banjo competition.

Mark Lawrence, governmental affairs manager, GO Executive, Roanoke, was elected to a one-year term as treasurer of the board of directors of the Virginia Museum of Transportation. He will continue to serve on the Museum's executive committee. Mark also was elected to a one-year term as vice president of the board of directors of the American Cancer Society, Roanoke Valley/Franklin Unit. He has been appointed chairman of the board's nominating committee.

Phil Weaver, telecommunications superintendent, GO T&D Telecommunications, Roanoke, was elected to a two-year term as chairperson representing the Utilities Telecommunications Council (UTC) in the Southern Electric Reliability Council (SERC) Region 3.□

#### Huntington

by Barbara Collins



Jeremy, son of Customer Services
Supervisor Jerry Vest, was nominated for inclusion in Who's Who Among American
High School Students 1993-94. A senior at
Huntington East High School, he is captain
of the football team and a member of the
basketball team, National Honor Society,
Mu Alpha Theta, Key Club, and Latin
Honorary.□

## **Pulaski** by Glenda Wohlford



Charlie and Louise Settle were jointly presented the "Outstanding Democrat" award by the Pulaski County Democratic Party at its annual dinner. Charlie is a retired Pulaski division superintendent.

#### Logan-Williamson

by Raamie-Barker





Skidmore

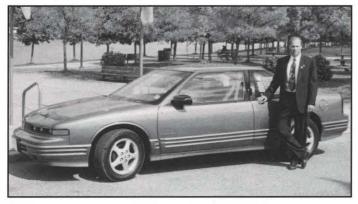
Barker

Andrew, son of Human Resources Supervisor John Skidmore, led the pledge of allegiance to the U. S. flag at the official opening of Appalachian Corridor G in Logan County, W. Va., attended by a crowd of 700. A member of Boy Scout Troop 217, he is senior patrol leader and holds the rank of Life Scout. Andrew also was elected president of the Builders' Club at Logan Central Junior High School, where he is a freshman.

Josh, son of Administrative Assistant Raamie Baker, has completed his first season on the Chapmanville Middle School Tiger football squad, which was championship runner-up team for Logan County.

Jeremy Thompson, son of Stenographer Sharon Woods, was inducted into the National Junior Honor Society at Logan Junior High School. He also was chosen to escort the eighth grade attendant at the homecoming celebration. □

#### **United Way Cites Bunting**



Joe Bunting, Huntington department assistant-customer services, was named "Loaned Executive of the Week" by the Huntington United Way. He won the use of a 1994 Oldsmobile Cutlass Supreme for achieving the greatest percentage of increase in his assigned accounts for the week during the United Way Campaign.□

#### **Showalter Photo Best In Contest**



"Curiosity at the Vietnam Wall", a photograph by Luella Showalter, was selected best of contest in the Bristol Press/Kodak International Newspaper Snapshot Awards Contest. Luella is the daughter of Jim Showalter, staff engineer, GO T&D Computer Resources, Roanoke.□

#### Logan Volleyball Team Places Fourth



An Appalachian Power team placed fourth in an eight-team volleyball competition sponsored by Logan General Hospital in commemoration of physical fitness day. Team members from Logan included, l. to r., Cliff Nicholsen, Ralph Evans, Sam Day, Judy Cobb, Gail Coleman, Jerry Greene, Mike Knowles, and Salena Browning. □



Harrell-Chambers
Tammy Chambers to Mike
Harrell, Pearisburg
customer services office
supervisor, August 20.



Kincaid-Payne
Emma Payne to Thomas
Kincaid, Huntington station
crew supervisor NE, June
11.

#### **Leonard-Phillips**

Annette Phillips to Larry Leonard, Abingdon line mechanic A, June 1.

#### **Triplett-Brooks**

Lisa Brooks to Robert Triplett, Abingdon line crew supervisor NE, September 3.



Wiseman-Meadows
Rochelle Dawn Meadows to
Richard Dean Wiseman,
Point Pleasant department
assistant-marketing and
customer services, August 20.

#### Wed 60 Years



Ray and Bernadine Lester celebrated their 60th wedding anniversary on October 10 with a dinner at the Farmhouse Restaurant, Christiansburg, Va. They have three children, 9 grandchildren, and 7 greatgrandchildren. Ray is a retired Christiansburg residential representative.

#### Abingdon

Caroline Taylor, daughter of Sidney Mitchell, energy services engineer III, October 18.

Tyler James, son of James Skeen, Lebanon meter reader, October 16.

Ethan Reed, son of **Anthony Miller**, Marion engineering technician, October 6.

#### Bluefield

Chase Andrew, son of Mark Lineberry, Princeton line mechanic A, October 24.

Marshall David, son of **David Hawley**, meter reader, October 11.

#### Charleston

Haley Raelyn, daughter of Kenneth Roberts, Montgomery customer services office supervisor, June 23.

Shaleigh Labeth, daughter of Laben Prowse, line mechanic A, October 6.

John Tyler, son of John Hughes, St. Albans line mechanic B, October 10.

Molly Anne, daughter of Dennis Arthur, line mechanic D, September 20.

#### **General Office**

Allison Lee, daughter of David Frantz, fleet maintenance mechanic B, GO General Services, Roanoke, October 21.

#### Kanawha River

Anthony James, son of James Simms, instrument mechanic C, October 12.

#### Kingsport

Cody Heath, son of Terry Roberts, line mechanic D, October 26.

#### Roanoke

Ryan Seth, son of Ryan Perry, Fieldale line mechanic B, November 9.□

#### S E R V I C E N V E I E A N I R S A R S



Don Thompson shift op. eng. Glen Lyn 40 years



Kenny Hern engineer sr. GO-Roanoke 40 years



Kenneth Triplett line con. & mt. rep. Lynchburg 35 years



Mike Joyce sta. gen. supv. Roanoke 30 years



Gene Hylton gen. rec. cont. supv. GO-Roanoke 30 years



Aaron Giles sta. con. rep. sr. GO-Roanoke 25 years



Don Haddox area supv. Milton 25 years



Ronnie McGhee line crew supv. NE Fieldale 25 years



David Hall maint. mech. A Kanawha River 25 years



Adrian Willis drafter B GO-Roanoke 25 years



Joy Lawson secretary GO-Roanoke 25 years



Dale Fisher hydro maint. supv. GO-Smith Mt. 25 years



Phil Cooper data pro. op. A GO-Roanoke 25 years



Rick Mitchell line crew supv. Pineville 25 years



Ben Selbe area servicer Montgomery 25 years



Jerry Holt eng. tech. sr. Charleston 25 years



Tracy Weiss cust. serv. off. supv. Bluefield 25 years



Ronnie Linville trans. mech. A GO-Turner 25 years



Allen Glassburn president Kingsport 20 years



Dave Wilson winder 1st cl. CMS 20 years



Milton Clark clerical supv. GO-Roanoke 20 years



Will Stewart reg. chief op. GO-Pineville 20 years



Ray Casto mach. 1st cl. CMS 20 years



Bob Wilson prod. supv. CMS 20 years



Bill Mitchell maint. mech. CPM 20 years



Jim Johnson mach. 1st cl. CMS 20 years

#### Abingdon

10 YEARS:

Timothy Edwards line mechanic D (LTD), Clintwood

#### **John Amos**

15 YEARS:

Kelly Kidd equipment operator B

Jackie Fisher control technician

Will Crites, Jr. control technician

John Hull breaker

Mark McLaughlin maintenance mechanic B

10 YEARS: Teresa Cook plant clerk B

#### **Beckley**

15 YEARS:

Larry Darnell stores & garage supervisor

#### Bluefield

5 YEARS:

Robbie Bratsis line mechanic C, Princeton

Michele Damewood human resources clerk B

#### **Central Machine Shop**

20 YEARS:

Greg Stewart winder 1st class

#### **Centralized Plant Maintenance**

15 YEARS:

Debbie Carder secretary

10 YEARS:

Brett Slaven maintenance mechanic welder

#### Charleston

30 YEARS:

Keith Brown area servicer

10 YEARS:

Ted Middleton line mechanic B

Robbie Seacrist line mechanic A

#### **General Office**

15 YEARS:

Lee Ann Bryant secretary stenographer B GO Rates, Roanoke

Jerry Williams

electric plant clerk A GO Accounting, Roanoke

David Campbell

intermediate clerk GO General Services, Roanoke

Scott Icard

governmental affairs manager GO Executive, Charleston

Jess Shelley

transmission station mechanic A GO T&D Station, Bluefield

5 YEARS:

Donnie Jones, Jr.

transmission mechanic C GO T&D Transmission, Abingdon

#### Glen Lyn

10 YEARS:

Jeffrey Wiegand plant engineer senior

#### Kingsport

15 YEARS:

Gregory Smith administrative assistant

#### Lynchburg

15 YEARS:

Mike Barksdale general servicer

Gill Kidd

line mechanic A

Smith Fletcher, Jr. line mechanic B

5 YEARS:

Michelle Arthur drafter

#### Mountaineer

15 YEARS:

Jim Greene barge unloader operator

Harold Stewart maint. mech. A

Brad Yoho maintenance superintendent

5 YEARS:

Mike Fisher utility worker

#### Pulaski

15 YEARS:

Harry Grubb meter reader, Wytheville

5 YEARS:

Mike Cox

automotive mechanic A

#### Roanoke

15 YEARS:

William Booze station mechanic B

10 YEARS:

Mark Holder engineering technologist I

#### Philip Sporn

15 YEARS:

Alice Gardner equipment operator B

Robert Freyberg

## **Dowd Concludes 32-Year AEP Career**

Time was when A. Joseph Dowd, senior vice president and general counsel for the AEP Service Corporation, was the most visible member of the company. He was a spokesman not only for AEP but for much of the electric utility industry on acid rain and clean air issues during the 1980s. It was a role that suited him. "My principal virtue, I think, has been a knack of presenting issues to others in a simplified, nontechnical way," he said. "I have found time and again that even a sophisticated audience is grateful for having complex issues presented to it in a simplified, but accurate, way."

Dowd, who retired December 1 after more than 32 years with AEP, was also a vice president of Appalachian Power and Kingsport Power Companies.

His first major assignment in the early 1960s was to prepare the application to the Federal Power Commission (FPC) for a preliminary permit to study a pumped storage hydroelectric project for Appalachian Power Company on the New River in southwestern Virginia. The Blue Ridge project was to occupy a major part of his time for the next 14 years and take him to countless hearings, meetings, and courtrooms.

Looking back, Dowd said, "I think Blue Ridge was a text-book example of opposition to a major energy project. It was an unfortunate harbinger of things to come. In my career, the blocking of Blue

Ridge was the single major disappointment. It would have been a magnificent project and would have produced enormous benefits for that area of the country.

"Other than Blue Ridge, I sometimes wonder what we did to keep ourselves busy back in the 1960s," he said. "A dispute with a co-op over the location of a new industrial customer constituted a big deal in those days. But, he added, tranquillity was short-lived.

"After about 30 years of

declining rates, we were beginning to exhaust the economies of largescale generation, and inflation was catching up with us. So we had to go in for

our first rate increase as did other utilities," Dowd said. "The reservoir of goodwill that we thought we had built up over the years wasn't there. We encountered strident opposition. The world changed when we started requesting rate increases. The perception of utilities changed. Back in the 1960s, we could build a power plant in about two years, and it was welcomed in the community. Permits from the Army Corps of Engineers took about 30 days to obtain.

"Also, in the late '60s and early '70s, the citizen action

groups surfaced. Environmental groups, consumer groups, and so forth. They told us what kind of generation we should build. Where we should build it. When we should build it. Or more likely, that we shouldn't build it at all. But we and our industry have come to terms with these organizations. They have matured and I think we have matured, too," he said, adding that a host of unique legal issues relating to nuclear power began to emerge at about the same time.

"By the middle '70s, we began to get the issues of SO<sub>2</sub> and pollution control equipment. Then acid rain developed as an issue in the late '70s and

early '80s," Dowd said.
"During the '80s, a great deal of my time was spent on the acid rain issue," he continued. "It was a national issue, and I had become very much involved in industry affairs. Our own company had a huge stake. Through industry efforts, we were successful in staving it off for about 10 years.

"The acid rain bill that finally was enacted in 1990 turned out to be probably the best bill that had been seriously considered by the Congress at any time during the '80s," Dowd commented. "The bill

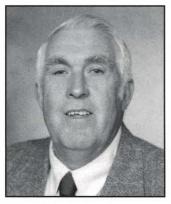
that finally became law gave the industry freedom of choice as to how to comply. This was something we had fought hard for. The new law also provided us with additional flexibility through its emissions trading program."

The legal department under Dowd has grown from seven attorneys to 23 at the Service Corporation, with others located elsewhere throughout the System. "We, of course, do a lot more work in-house, but this growth also reflects the growth in the number and magnitude of legal problems confronting the industry since 1970," Dowd said. "In a sense, we've been privileged to have worked on some of the most contemporary, cutting edge, legal issues that have confronted our society during the last half of this century."

Dowd said he considered association with several law firms in order to perform energy-related work. "Finally, I concluded that I am just going to flat-out retire," he said. "The mixed feelings that I had about retirement are vanishing. The closer I get to it, the better it looks to me. While I'll miss my friends at AEP, I'm really looking forward to my new life with my wife Teresa."



#### RETIREMENTS



Most people can look forward to retiring only once, but **Jessie Chitwood** had that pleasure twice. The first time was in 1968, when he retired from the U. S. Navy as a chief petty officer after 21 years' service. The second time was on December 1, when he retired as a hydro mechanic A, GO Hydro, Roanoke, after a 26-year career.

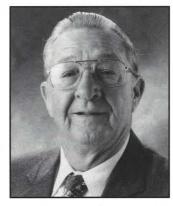
"About a week after I got out

of the Navy, I started working at Smith Mountain Dam," Jessie recalled. After becoming a member of the traveling crew in 1969, he worked at all the hydros of Appalachian Power and Kanawaha Valley Power as well as Ohio Power's Racine Hydro. "I enjoyed my work," he said, "although being away from home got a little hard sometimes. The people I worked for were nice."

Jessie, who had been on long term disability leave for six years, claimed "LTD is an outstanding benefit. The medical and savings plans are good, too, and I encourage the youngsters to get in the savings plan as soon as they can."

Jessie enjoys all types of sports, especially bowling and golf, "although I can't do that too often." He is a member of the Viking Church Bowling League and White Rock Baptist Church.

Jessie and his wife Reva make their home at Hardy, Va. They have one daughter and one granddaughter.□



"Appalachian was more or less my life, and I still miss working," declared **Jim Turner**, who retired on December 1 after four years on long term disability leave. He was hydro maintenance supervisor in the GO Hydro traveling crew.

Jim began his utility career in 1966, soon after retiring from the Navy as a boiler tender chief senior. "What made me

decide to work for Appalachian was Paul Johnson (deceased superintendent of hydro generation)," he said. "I had occasion to ride down to Smith Mountain with him before I came to work. When Paul went into the plant, he called the man there by name. He knew his wife's name, too. I figured if he was that type of man, I would like to work for him. Paul told me many times that the people are the company."

Jim was hired as system hydro maintenance foreman at Smith Mountain but moved to the traveling crew in the early 70s. "I worked mostly on Appalachian's hydros," he said.

Jim and his wife Betty make their home on a 100-acre farm at Sandy Level, just three miles from Smith Mountain Dam. "I enjoy piddling around the farm and riding my motorcycle," he said.

Jim has one daughter, six stepchildren, and 12 grandchildren. He is a member of the Gretna Lions Club, VFW, Masonic Lodge #258, and Round Pond Baptist Church.□

Iluminator

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